

## **DEVELOPMENT OF E-GOVERNMENT-BASED PUBLIC SERVICES IN THE CONTEXT OF REALIZING GOOD GOVERNANCE REGIONAL GOVERNMENT**

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### **Abstract**

The development of information and communication technology has offered solutions to improve the performance of public services that are more based on good governance. Readiness of human resources, regulations, budget, facilities and infrastructure are absolute things that must be provided in implementing e-government towards Good Governance. The aim of this study To describe Indonesian legal regulations in E-Government Development. To find out the obstacles to E-Government development. The type of research used in this research is field research with a qualitative research approach. This research uses the regional government of Brebes Regency, especially the management of public services, as the research object, with primary and secondary data sources, namely sources from regional government employees and regional regulations implemented in Brebes Regency. The results of this research show that the implementation of good governance in services to the community as one of the efforts in providing effective, efficient, transparent and accountable government in line with the implementation of the bureaucratic reform program in order to improve the quality of government administration requires the support of an electronic-based government system is in Brebes Regency.

**Keywords:** Public Service, E-Government, Good Governance.

### **Introduction**

The aim of the Indonesian nation state is in accordance with the fourth paragraph of the Preamble to the 1945 Law on the Unitary State of the Republic of Indonesia. The aim of the Indonesian nation state is protection, prosperity, intelligence and peace. Protect the entire Indonesian nation and the entire Indonesian bloodstream, promote general welfare, make the nation's life intelligent, participate in implementing world order based on independence, eternal peace and social justice (Nasution,2017). The implementation of a government has the aim of ensuring that the goals of national and state life can be carried out well, therefore legal certainty is very necessary to run the wheels of government in the constitutional system. For this reason, the government needs to focus on planning and forming laws and regulations that can create legal certainty and create justice for all citizens without discrimination (Silalahi, 2020).